



RECEIVED 01
18 May 2001

TO: DIRECTOR GENERAL
PHILIPPINE PORTS AUTHORITY
MANILA

FROM: [Illegible]

SUBJECT: [Illegible]

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- (p) Solicitation of Gifts
- (q) Taking Advantage of Corporate Opportunities
- (r) Undue Delay in Rendering Services
- (s) Undue Influence

- (g) GCG M.C. No. 2012-05, "Fit and Proper Rule"
- (h) GCG M.C. No. 2013-13, "Ownership and Operations of Mutual Government of the GCGCCs"
- (i) GCG M.C. No. 2013-07, "Guidelines on the Appointment of Officers"

Following must state the specific conditions, actions and/or provisions being complained about, as well as the corresponding law.

1. The complainant must state the specific conditions, actions and/or provisions being complained about, as well as the corresponding law.

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3. The complainant must state the specific conditions, actions and/or provisions being complained about, as well as the corresponding law.

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5. The complainant must state the specific conditions, actions and/or provisions being complained about, as well as the corresponding law.

General Managers, the complaint shall be referred to the Office of the

Comptroller of the Currency, Washington, D.C. 20510.

It is the policy of the Office of the Comptroller of the Currency to provide prompt and equitable resolution of consumer complaints. The Office will accept for consideration any complaint that is filed with it within 60 days of the date the consumer last dealt with the institution.

The Office will not accept for consideration any complaint that is not filed with the institution first, unless the institution has advised the Office that it will not accept the complaint.

The Office will not accept for consideration any complaint that is

not a consumer complaint.

The Office will not accept for consideration any complaint that is

not a complaint about a financial product or service provided by a financial institution.

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